משתמשי אקס ליבריס - ישראל
Ex Libris Users Group - Israel | מאלי

Sharona Sagi, VP Resource sharing solutions

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a ProQuest Company

ExLibris resource sharing solutions

RAPID ILL
www.RapidILL.org

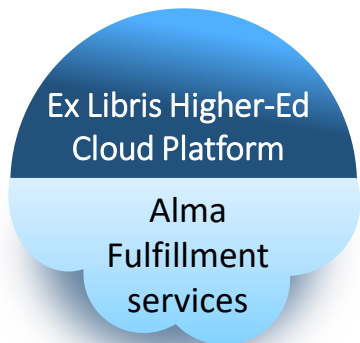Is an efficient, high-impact document delivery solution

ExLibris **Rapido**

Is a complete resource sharing system replacing current solutions

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Rapido key components

Rapido

Key Components

Shared holding index

Library definitions and pods

Patron focused experience

Automated flows

Document delivery via RapidILL

Ex Libris Higher-Ed Cloud Platform

Alma Fulfillment services

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Users really want...

Low friction, high impact

Ever Growing User Expectations

In Context

Anything, Anywhere

Online, Limited

Physical

Easy access to *all* relevant data

Contextual services

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While this is a typical digital marketplace experience for users

This would be their typical experience

BOOK
Becoming
Obama, Michelle
New York: Random House Children's Books
2021

🔗 Check For Available Services ❯

Top

Send To

How To Get It

Details

Send to

| ✉️ Email | 🔗 Permalink | 🗨 Citation | 🖨 Print | Export Citation (RIS) | RW RefWorks | X Export To Excel |

⚠ Report A Problem!

How to get it

Please sign in to check if there are additional request options. 🔑 Sign In   Need help?

The library does not have this book? Request it via interlibrary loan. ↗

Which simply drives them away

ILLers; a FB Group For Interlibrary Loan Librarians ◀

9 ביונ' בשעה 00:30

That moment when you click on the profile to see what undergraduate is flooding ILLiad with requests for books your library owns, and it's your daughter. 😳

11 תגובות   100 😲👍😆

Her text to me said "I hate your online system, I can never tell what you have. You would have to be a 50-year-old dude who spends all day in the library to understand it." I cannot dispute the accuracy of her assessment.

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The Rapido experience

Real-Time Availability for offers

- Rapido checks both holdings and availability before it provides the best offer to your patron according to terms you have configured
- Both a loan and chapter digitization option display when policies allow

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Search beyond your library

- Your users find items beyond your library scope
  - Can be the default scope or the expended scope
- Reduce the number of empty request forms submitted
  - Prone to many user error
  - Require staff mediation
  - Can get to 50% of your current requests

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Search beyond your library

Rapido

Key Components
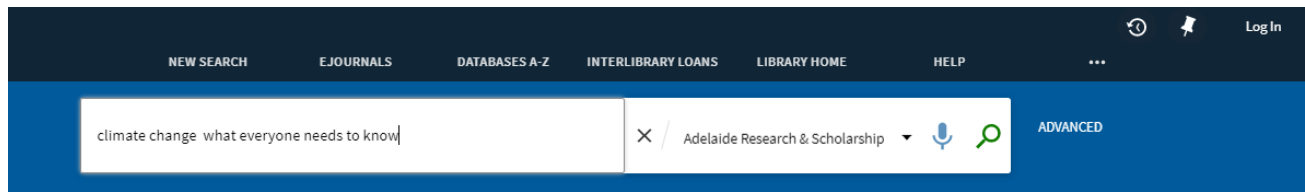
- Shared holding index
- Library definitions and pods
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- Automated flows
- Document delivery via RapidILL

In the Rapido shared scope

Rapido
Key Components

- Shared holding index
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Join reciprocal pods from the community

Rapido

Key Components

Shared holding index

Library definitions and pods

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Document delivery via RapidILL

- Decide which pods you want to join based on their terms
- Define which items you want to share in each pod
- Define the pod priority

	Participating Items	Supply Term For	Delivery Time (days)	Loan Period (days)	Cost	Allow Renewal
1	College Stacks	ALL	21	112	0.00 USD	
2	College Stacks	United States	7	112	0.00 USD	
3	College Stacks	United States Midwestern states	5	112	0.00 USD	✓
4	Media items	International	21	28	0.00 USD	
5	Media items	United States	7	28	0.00 USD	

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Advanced staff experience – simplified workflows

Advanced staff experience

- Easy access to customizable sets of requests for borrowing and lending

- Advanced mediation rules to allow staff to focus on outstanding issues
    - Requests with missing details
    - Self owned requests
    - Copyright review
    - Etc

- Automatic labels added to requests as a set input

Resource Sharing Requests	⚙ 📌 ✕
Borrowing	Lending 🔍
All active borrowing requests	613
∧ New	
Rapido Digital	110
Today	23
Digital Active	9
Requests Not Sent	134
Show more ⌄	
∧ In Process	
Waiting for partner to process	288
Today labels	2
Requests that were considered for purchasing	6
Received by RapidILL	27
Show more ⌄	
∧ Closed	
Cancelled	31
Rejected / Expired Requests	48
Completed	159

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RapidILL is the document delivery solution

- Rapido is an expansion of RapidILL

- The integration done remains as is

- The default process for any document delivery in Rapido is handled by RapidILL

Built on the Ex Libris Higher-ed Cloud Platform

Ex Libris Higher-Ed Cloud Platform

Alma Fulfillment services

Rapido

Alma

Other ILSs

Platform Services

UX & Mobile

Analytics

Shared Content

Collaboration

Multi-tenant

Open APIs

Security & Privacy

Data Models

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Read

Move to Bookshelf ▶

Item Info
Show File in Finder

Return Borrowed Item
Remove from Bookshelf
Remove from Library

Ebook lending

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Thank you!