

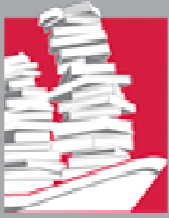


Younes & Soraya Nazarian Library
XX University of Haifa

Interlibrary loans (ILL) in Israeli university and college libraries

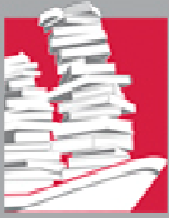
**By Dr. Lynne Porat
Head, ILL & Assessment,
University of Haifa**

**7.11.12 Mofet Institute
Israeli College Consortium**



Developments in Israeli ILL since 2001

- **Formation of Israeli College Consortium (ICC)**
- **Centralized use of Aleph and other Ex-Libris products**
- **Colleges no longer request exclusively from universities but from each other**



Developments in Israeli ILL since 2001 cont.

- College **collections** have increased in size
- Universities sending ILL requests to colleges
- Colleges recognize the importance of **mutuality** and now supply high level of service
- Many libraries are phasing out paper order forms in favor of **electronic order form**



Standardization

- **Policies** - copyright for book scanning and e-journal/ebook supply
- **Prices** - to patrons and other libraries e.g. microfilm
- **Quality** - no need to crop or rotate
- **Delivery time** - pdf same day, books 2-3 day delivery
- **Delivery methods** - Shigur/pdf server
- **Codes**



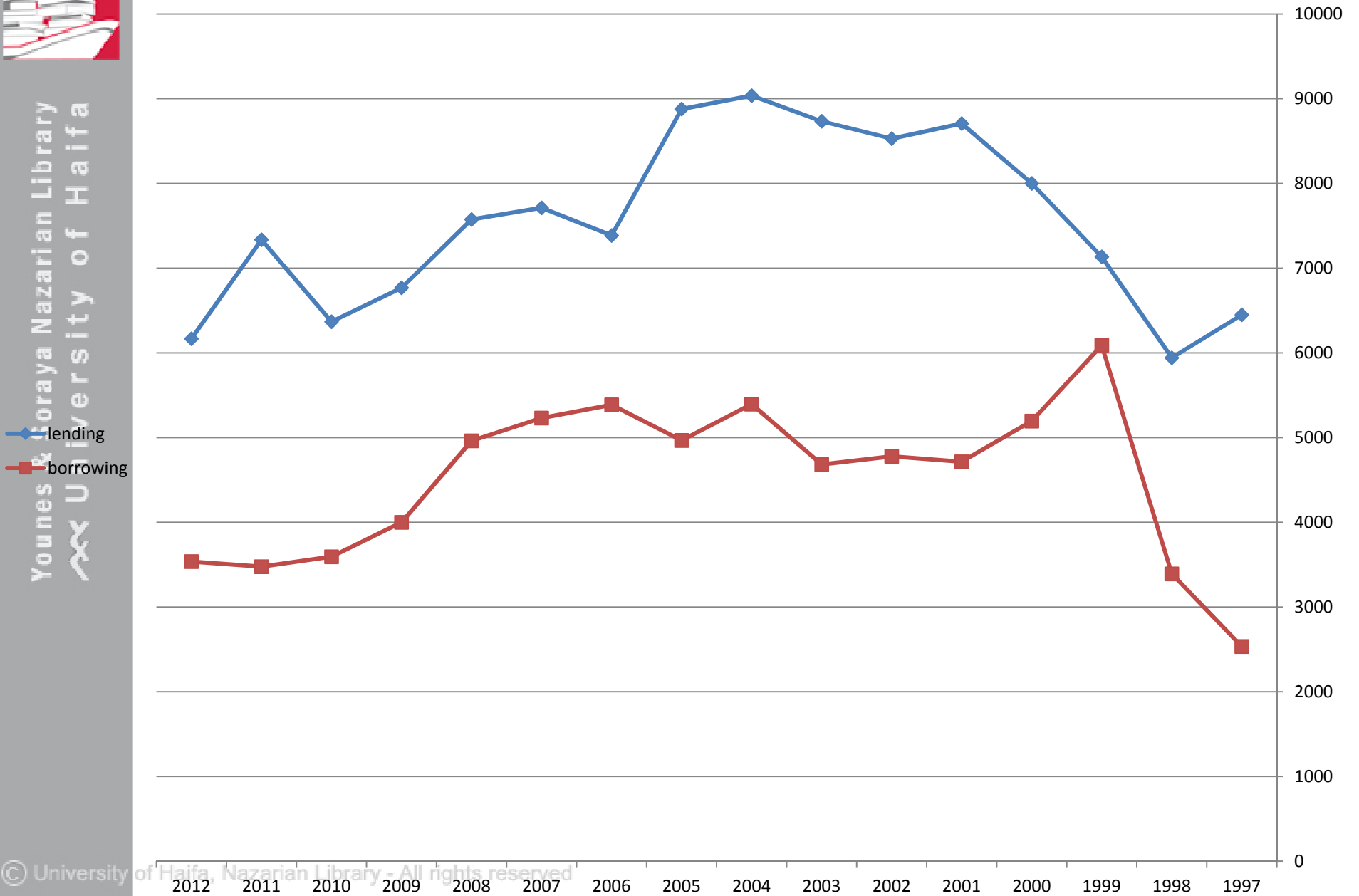
Statistics

- **to monitor ILL trends locally and nationally**
- **collection development purposes**



Younes & Goraya Nazarian Library
University of Haifa

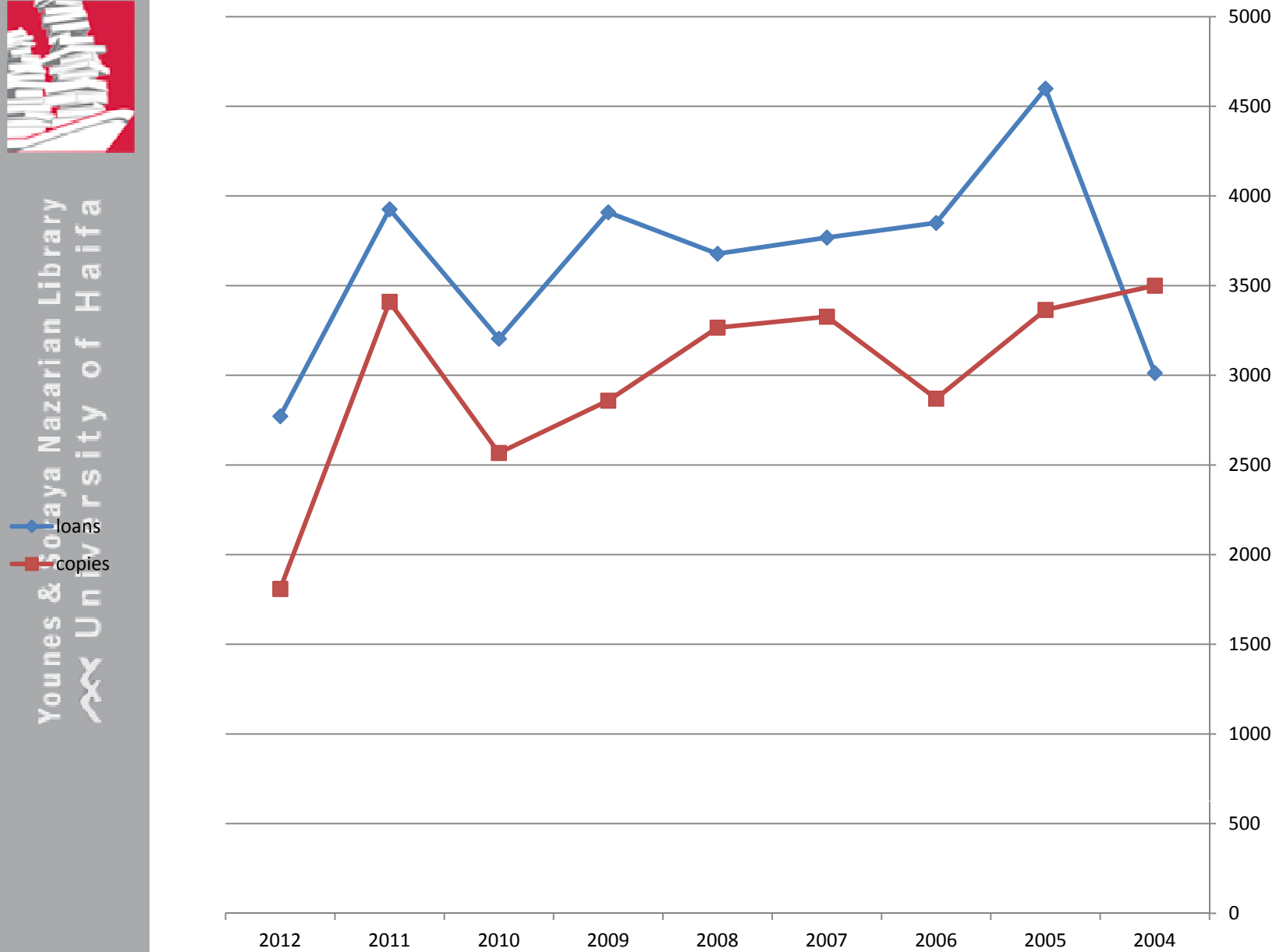
אוניברסיטת חיפה הזמנות





Younes & Soaya Nazarian Library
University of Haifa

אוניברסיטת חיפה הזמנות נכנסות

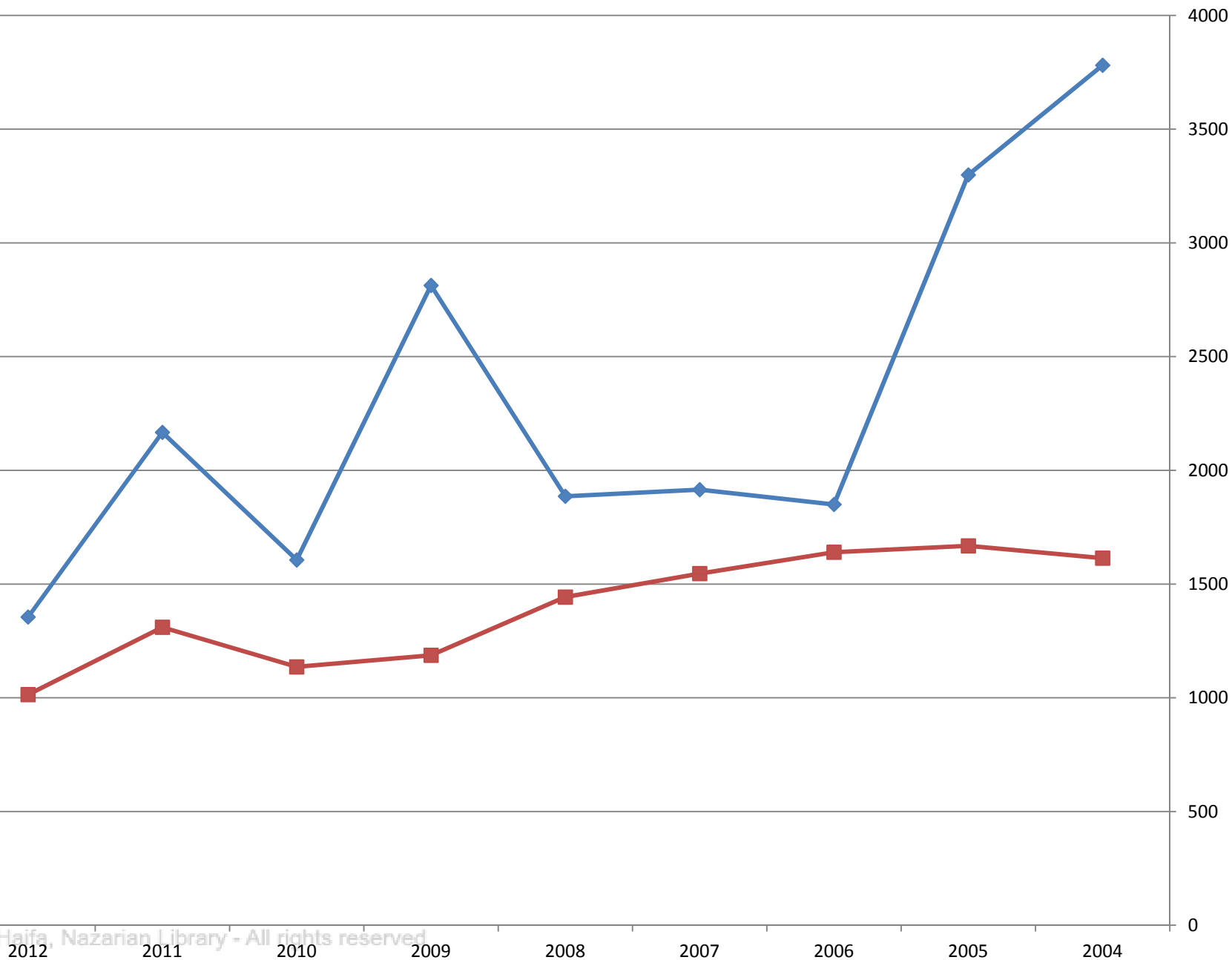


אוניברסיטת חיפה הזמנות יוצאות



Younes & Soraya Nazarian Library
University of Haifa

copies
loans





Integrated ILL

- **integrated with other libraries (no need for email)**
- **automatic searching for suppliers, ordering and updating of statuses**
- **integrated with Circulation module and OPAC (OVP) library card for tracking requests**
- **Integrated with SFX, databases and Google Scholar**



Integrated ILL cont.

- **Only other Israeli library using Integrated ILL 20.0 is College of Management.**
- **Other colleges and universities use module in same way as in past with email ordering and corresponding - no progress**

Request Number

Request Number



- [1] Functions [2] Summary
- [3] View Active Statuses

Statuses

- New (4)**
- New - Staff Review (3)
- Sent to supplier (36)
- Unfilled (1429)
- Item arrived - waiting for pat (13)
- Loaned to Patron (80)
- Returned by Patron (3)
- Renewal - Accepted (6)
- Cancelled (215)
- Article arrived / Book returne (4776)

Received Messages

Status Info.

Filter by: Returnable/Non Returnabl

No. of Requests	Request Info.
4	All
3	Returnable
1	Non-Returnable

Select

Request Number Status = **Loaned to Patron - Returnable**

Request Number

[1] Functions [2] Summary

- [B] Borrowing Request List (80)
 - [V] Borrowing Request (96184 - Loa
 - [L] Request Log
- Bulk Operation
 - Receive
 - [T] Receive Returnable
 - [N] Receive Non-Returnable
 - [R] Return

List of Requests

Title	Request N	Status	Last Activity	Msg	Rush
Jomini and his summary of the art of War ..	96184	Loaned to Patron	02/11/2012		Rush (Local)
A multidisciplinary handbook of child and adolescent mental health	96207	Loaned to Patron	01/11/2012		Rush (Local)
Leisure and aging: Theory and practice.	96202	Loaned to Patron	01/11/2012		When convenient
Holy Wind in Navajo Philosophy.	96186	Loaned to Patron	01/11/2012		When convenient
Hermeneutics,	96185	Loaned to Patron	01/11/2012		Rush

Sort Type: Last activity Date-Descendir

Locate

Send

Receive

Return

Response

Reply

Delete

Change Stat

Push Circ

Push Item

1. Request Info. 2. Bibliographic Details 3. Request Details 4. Suppliers 5. Received Messages

Patron ID 024443491

Patron Name טובי, טל

Patron Note דרך המשכורת

ILL Unit H1

Open Date 26/10/2012

Requested Media Book Loan

Level of service Rush (Local)

J. Hittle.: Jomini and his summary of the art of War ...
Harrisburg, Pa. : Military Service, 1947..

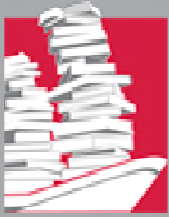
024443491 024443491/024443491) טובי, טל

- Patron Activity
 - [L] Loans (47)
 - [C] Cash (0.00 in credit)
 - [H] Hold Requests (2)
 - [P] Photocopy Requests (0)
 - [I] ILL Requests (1 ; 1/9999)**
 - [X] Proxies/Sponsor (1)
 - [R] Reading Room
 - [U] Routing Lists
 - [S] Circulation Summary
 - [Z] Circulation Log (—>)
 - [K] Booking List (0)
 - [A] Title Req (0)
- Patron Registration
 - [G] Global Patron Information
 - [O] Local Patron Information
 - [D] Address Information
 - [T] Additional IDs

List of ILL Requests

Doc No.	Bibliographic Info	Status	Req.Media
000096184	Jomini and his summary of the art of War ..	Loaned to Patron	Book Loan

Push to ILL
Cancel
Renew



OCCL Resource Sharing

- **American, Canadian, Australian, British, Israeli, Scandinavian and more**
- **ULI holdings uploaded regularly into WorldCat - as a result we receive masses of lending requests and huge profits**
- **Annual administrative charge**
- **Centralized invoicing**
- **Article Exchange**

Staff View Request Manager

Searching

Resource Sharing

[Resource Sharing News](#) | [Article Exchange](#) | [My Statistics](#) | [My Account](#) | [Options](#) | [Policies Directory](#) | [Comments](#) | [Exit](#) | [Hide tips](#)

Request Manager

Blank Workform

Printing

Batch

My Requests

Go to page

Admin Link

Help

Search Active Requests Request Identifier (an:)
Search Closed Requests

Borrowing	
Information	Qty
Online Produced	2
Shipped	2
Received	1
Returned	1
Renewal Granted	1

Lending	
Action Items	Qty
Pending - Loans	1
Pending - Copies	12
In Process - Loans	3
In Process - Copies	3
Renewal Request	1
Information	Qty
Returned	6
Shipped	16

Printing	
Categories	View Print
Mailing Labels (0 shipping, 0 return)	Print
Book Straps (0 Available)	Print



SUBITO

- **Germany, Austria, Switzerland and Italy**
- **6 euro per article**
- **14 euro per loan**



New prices valid after 1st August 2012 (except library service)

SLI03X00009W (8W)

Logout

- Document Delivery
- User groups
- Prices
- Suppliers
- Copyright
- Invoicing
- SD
- PDF/DRM
- FAQ
- GTC
- Contact

- Article Search
- Journal Search
- Book Search
- China Direct
- Tracking
- My subito
- Help
- Change Profile
- Licences International



My subito

Imprint



Back

All orders from the past 14 days

processing	0
fulfilled	1
not fulfilled	0
All	1

All bills from the past 6 months (2)

Date: 11/03/2012 04:30:41 CET



No	Price	Invoiced	Settled	Reminders
C2012-45387	-	10/11/2012	10/24/2012	0
C2012-40397	-	09/11/2012	09/20/2012	0



National issues

- **National database of digitized Hebrew dissertations** - each individual institution has own policy re digitization
- **National clearing house for ILL** for foreign orders - we do this for TUS
- **E-books** - still no method of allowing temporary access to other libraries



Personal recommendations

- **Expanding ILL services** in every institution to include all students/faculty and to all Israeli/foreign libraries
- **Marketing of ILL** on regular basis in institutions especially managers and stakeholders
- Ensure sufficient qualified **ILL staff**
- Up date work procedure **manual**