

"In-library Use" Questionnaire

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As one of the first steps taken by the library, to examine and evaluate its existing services and receive feedback about additional services which may be implemented, we conducted a survey among our customers.

The survey aimed to map users' activities, to provide insight on the services they use, and to indicate which sections of the library are visited.

The "In-Library Use" Questionnaire

Library employees handed out a one-page questionnaire and asked people to fill it in at the end of their visit .



In addition to questions relating to their current library visit, customers were invited to suggest, criticize and comment on anything about the library. Our intention, was to consider users' opinions and wishes concerning current library services and especially, future library services in the **new wing** which is currently under construction.

At the entrance to the library library employees handed out a one-page questionnaire and asked people to fill it in at the end of their visit .